

OrthoIndy Outcomes Report

Outcomes Ratings – National Quality Ratings

30-Day Hospital-Wide All-Cause Readmission Rate*

OrthoIndy Hospital 13.5%

National Average 15.6%

*Hospital Compare Reporting Period 7/1/2018-6/30/2019

Patient Experience Data**

	2017		2018		2019	
HCAHPS Summary Star Rating ***	★★★★★		★★★★★		★★★★★	
	OrthoIndy Hospital	State Average	OrthoIndy Hospital	State Average	OrthoIndy Hospital	State Average
Patients who gave a hospital rating of 9 or 10	89.9%	76%	90.4%	76%	88%	75%
Patients who said that they would definitely recommend the hospital	91.9%	74%	90.7%	74%	91%	73%

** Press Ganey/Hospital Compare 2017 to 2019

*** From 1 to 5 stars. More stars are better.

Hospital Acquired Conditions (HAC)***

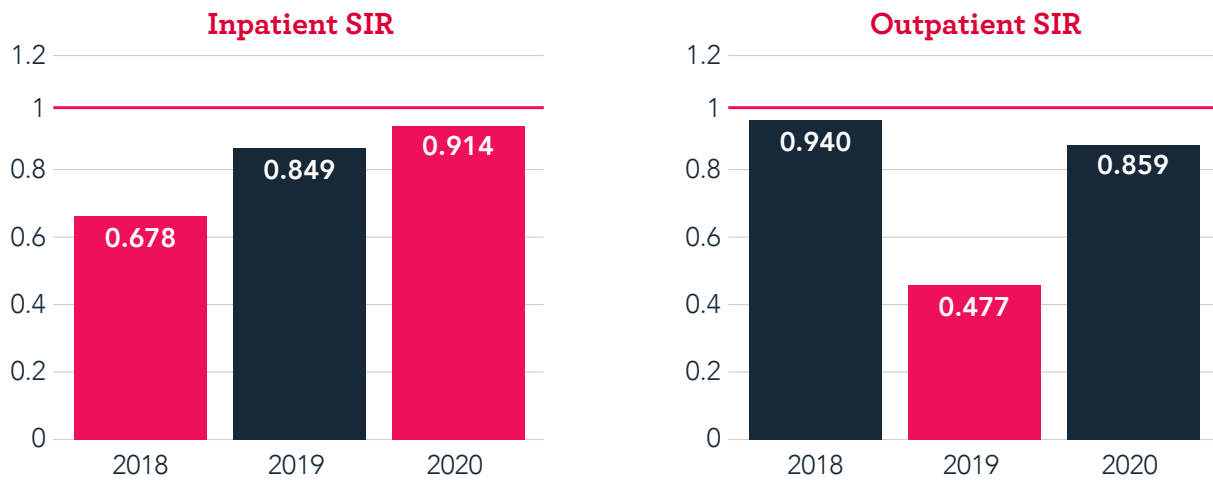
Measure	OrthoIndy Hospital HAC Rate (per 1,000 discharges)	National HAC Rate (per 1,000 discharges)
Foreign object retained after surgery	0.000	0.021
Air embolism	0.000	0.001
Blood incompatibility	0.000	0.001
Falls and trauma (includes fractures, dislocations, intracranial injuries, crushing injuries, burns or other injuries)	0.000	0.460

****CMS Data for OrthoIndy Hospital Discharge Period 7/1/2017 to 6/30/2019

Infection Control: Surgical Site Infections

OrthoIndy Hospital Standardized Infection Ratio* (SIR)

Measured procedures: amputations, lumbar fusions, fractures, laminectomy and hip or knee replacement.



The Centers for Disease Control and Prevention's (CDC's) National Healthcare Safety Network (NHSN) developed and uses standardized infection ratios (SIRs) to track healthcare-associated infections (HAI) incidence.

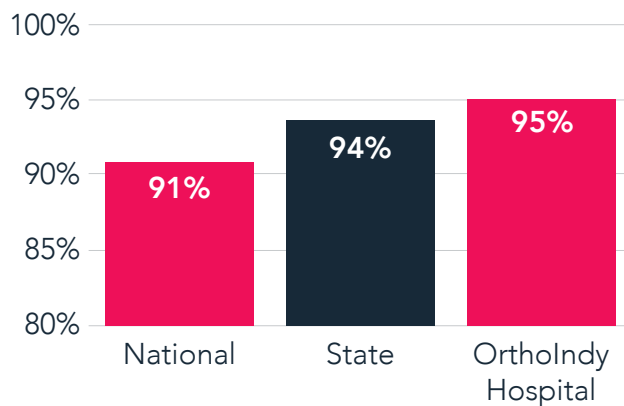
Each SIR is a summary statistic that compares the number of observed HAIs in a facility, state or nation, to the number of predicted HAIs based on a national baseline.

When the SIR is less than one, fewer infections were observed than predicted indicating progress in HAI prevention.

Influenza Vaccination

Health Care Worker Influenza Vaccination*

Higher percentages are better.



*Hospital Compare Data 4Q 2019-1Q 2020 Reporting Period