

Rave Review

OrthoIndy provides such great care, our patients can't help but rave about it.

James Taylor is the chief executive officer for John H. Boner Community Center. The center inspires neighborhoods and partners to improve the quality of life on the near Eastside of Indianapolis, by providing tools for change and growth. Through a variety of programs offered at the center, the staff motivates and supports those who are committed to making a positive change. Not only does James work every day to help improve the quality of life in others, he too had to see help to improve his quality of life.

James was diagnosed with avascular necrosis, an injury to the hip that may limit the blood supply to the femoral head. The lack of blood may cause the surface of the bone to collapse and arthritis will result. His condition made life difficult.

"My condition progressed from an intermittent issue to one of constant pain, more limited lifestyle and fatigue over a period of three years," said James. "Any advertent movement would cause severe pain, making it even difficult to sleep."

Before his injury, James had an active lifestyle, such as wilderness canoe and backpacking trips. At 47 years-old, he had difficulty just climbing the stairs to his bedroom. James saw Dr. David Fisher for treatment and was pleased with his overall experience at OrthoIndy and IOH.

"My experience was exceptional," he said. "Two things impressed me the most about my experience with IOH. First, was the quality and care provided by every member of the staff. Whether it was the surgeon, or the person changing sheets, everyone

displayed a friendly, supportive and positive attitude. Everyone ensured I was comfortable and well taken care of. Secondly, the efficiency of the process. Many hospitals and health care systems have you endlessly fill out redundant paperwork, repeatedly "tell your story", produce your insurance card or required the patient to "connect the dots" for the staff on your health status. It seems like the indi-

vidual departments within the same hospital operate in silos. None of this was true at IOH. They had a fully integrated system that was organized and efficient. As you moved throughout the process, each new provider you met knew exactly your condition, your medical information and the next steps you would take in the process. You quickly gain a high sense of confidence in the work being done because IOH has put together the right people in the right kind of situation to deliver excellence in health care."



Since his surgery, James has gotten his life back. "My recovery has progressed much quicker than I ever could have envisioned," he said. "I was back at work fulltime just slightly after two weeks. I am still within my six week recovery period, but I can already tell I will fully recovered and once again take my kids out backpacking."

Dr. Fisher is a total joint, knee and hip specialist, practicing out of the OrthoIndy Northwest office. To schedule an appointment with Dr. Fisher, please call (317) 802-2828.